# ON THE BUSY PERIOD IN THE QUEUEING SYSTEM GI/G/I 

P. D. FINCH<br>(received 11 July 1960)

## 1. Introduction

A number of authors have studied busy period problems for particular cases of the general single-server queueing system. For example, using the now standard notation of Kendall [7], GI/M/1 was studied by Conolly [3] and Takacs [18]. Earlier work on $M / M / 1$ includes that of Ledermann and Reuter [8] and Bailey [1]. Kendall [6], Takacs [17], and Prabhu [11] have considered $M / G / \mathbf{l}$.

More recently Conolly [4] has given a detailed study of the busy period in $G I / E_{k} / 1$ and promises a further study of $E_{k} / G / 1$. In [19] Takacs has also considered the system $E_{k} / G / \mathbf{l}$.

We shall shew that results for the busy period of $G I / G / 1$ can be obtained by means of a combinatorial lemma due to Spitzer [15]. Combinatorial methods in the study of sums of random variables were introduced by Sparre Andersen [13], [14]. His methods were, however, very difficult and were simplified by Spitzer [15]. In [16] Spitzer applied the method to the WienerHopf integral equation obtained by Lindley [9] for the limiting distributing of waiting time in the queueing system $G I / G / 1$.

Recently Feller [5] has shewn how the combinatorial methods of Spitzer and Sparre Andersen can be simplified considerably. In the next section we follow the treatment of Feller and give the fundamental Combinatorial lemma due to Spitzer. This lemma will be used in our study of the busy period of $G I / G / 1$. It is possible to extend the methods of this paper to study the transient behaviour of $G I / G / 1$ and we shall do so in a later paper in which we use the results obtained below.

## 2. Combinatorial Considerations

Let ( $X_{1}, X_{2}, \cdots, X_{n}$ ) be an ordered $n$-tuple of real numbers and define the partial sums $S_{k}$ by the equations

$$
\begin{equation*}
S_{0}=0, \quad S_{k}=\sum_{j=1}^{k} X_{j} \quad k=1,2, \cdots, n \tag{2.1}
\end{equation*}
$$

We say that $k \geqq 1$ is a ladder index of the partial sums $\left(S_{0}, S_{1} \cdots, S_{n}\right)$ if

$$
\begin{equation*}
S_{k} \geqq S_{;} \quad j=0,1, \cdots k-1 . \quad k \geqq 1 . \tag{2.2}
\end{equation*}
$$

If the inequality in (2.2) is a strict inequality we say that $k$ is a strict ladder index.

A (strict) ladder index is said to be the $m$ th ladder index if it is preceded by ( $m-1$ ) other (strict) ladder indices.

For any integral $a, 0 \leqq a<n$, we define a cyclic rearrangement $\left(X_{1}(a), X_{2}(a), \cdots, X_{n}(a)\right)$ of the $n$-tuple ( $X_{1}, X_{2}, \cdots, X_{n}$ ) by the equations

$$
\begin{array}{ll}
X_{i}(a)=X_{i+a} & i=1,2, \cdots(n-a) .  \tag{2.3}\\
X_{i}(a)=X_{i-n+a} & i=(n-a+1), \cdots, n .
\end{array}
$$

Write $S_{0}(a)=0$ and $S_{k}(a)=\sum_{j=1}^{k} X_{i}(a)$. We shall continue to write $X_{i}, S_{i}$, in the case $a=0$. From (2.3) we obtain

$$
\begin{array}{ll}
S_{k}(a)=S_{a+k}-S_{a} & k=1,2 \cdots,(n-a)  \tag{2.4}\\
S_{k}(a)=S_{n}-S_{a}+S_{k-n+a} & k=(n-a+1) . \cdots, n .
\end{array}
$$

The following theorem is proved by Feller [5].
Theorem F.
If $S_{n} \geqq 0$ there is at least one $a, 0 \leqq a<n$, that is at least one cyclic rearrangement, such that $n$ is a ladder index of the partial sums ( $S_{0}(a)$, $\left.S_{1}(a), \cdots, S_{n}(a)\right)$. If $n$ is the $m$ th ladder index of this sequence of partial sums then there exist $m$ such cyclic rearrangements. If $S>0$ the same statement is true of strict ladder indices. This is essentially Feller's theorem 5 and we indicate briefly its proof. If $S_{n} \geqq 0$ there is at least one $a$ such that $S_{a} \geqq S_{j}$ for all $j=0,1 \cdots n$.
It is easily verified from (2.4) that for such an $a$ the sequence of partial sums ( $\left.S_{0}(a), S_{1}(a) \cdots, S_{n}(a)\right)$ has $n$ as a ladder index. It follows from (2.4) that $n$ is a ladder index of $\left(S_{0}(a), S_{1}(a), \cdots, S_{n}(a)\right)$ if and only if $a$ is a ladder index of $\left(S_{0}, S_{1}, \cdots, S_{n}\right)$ and the theorem follows readily from this fact.

We give now the Combinatorial lemma we require for our study of the busy period. We formulate it for strict ladder indices, a similar result holds for non-strict ladder indices.

Combinatorial Lemma.
Suppose that $X_{1}+X_{2}+\cdots+X_{n}>0$ and consider the $n!$ permutations of ( $X_{1}, X_{2}, \cdots, X_{n}$ ). Let $F\left(X_{1}, X_{2}, \cdots, X_{n}\right.$ ) be some functional reiation between the $X_{i}$ which is invariant under the symmetric group of permutations on $n$ numbers, that is $F\left(X_{1^{\prime}}, X_{2^{\prime}}, \cdots, X_{n^{\prime}}\right)=F\left(X_{1}, X_{2}, \cdots, X_{n}\right)$ for any permutation ( $1^{\prime}, 2^{\prime}, \cdots, n^{\prime}$ ) of ( $1,2, \cdots, n$ ). Suppose that $F\left(X_{1}\right.$, $\left.X_{2}, \cdots, X_{n}\right)$ is the case and let $n!\pi_{n}^{(m)}\left(F_{n}\right)$ be the number of permutations in which $n$ is the $m$ th strict ladder index of the corresponding sequence of
partial sums. Then we have

$$
\begin{equation*}
\frac{1}{n}=\sum_{m=1}^{n} \frac{1}{m} \pi_{n}^{(m)}\left(F_{n}\right) . \tag{2.5}
\end{equation*}
$$

Before indicating the proof of the lemma we remark that we assume that it is not the case that the relation $F\left(X_{1}, X_{2}, \cdots, X_{n}\right)$ implies the inequality $X_{1}+X_{2}+\cdots+X_{n} \leqq 0$. Apart from this restriction the functional relation $F_{n}$ is arbitrary. For example, we could have

$$
F_{n}\left(X_{1}, X_{2}, \cdots, X_{n}\right) \equiv ' 0<\sum_{i=1}^{n} X_{i} \leqq X^{\prime} \text { '. }
$$

Later in this paper we shall suppose that $X_{i}=Y_{i}-Z_{i}, i=1,2, \cdots, n$ and shall take for $F_{n}$ relations of the form

$$
\begin{aligned}
& F_{n}\left(X_{1}, X_{2}, \cdots, X_{n}\right) \equiv " 0<\sum_{i=1}^{n} Y_{i} \leqq Y " \\
& F_{n}\left(X_{1}, X_{2}, \cdots, X_{n}\right) \equiv " 0<\sum_{i=1}^{n} Z_{i} \leqq Z^{\prime}
\end{aligned}
$$

The Combinatorial lemma is proved by noting that we can divide the $n!$ permutations into $n$ groups, the $m$ th group, $m=1,2, \cdots, n$, consisting of the permutations where $n$ appears as the $m$ th ladder index and the cyclic rearrangements of these permutations. Because of Theorem F. any permutation must appear in one and only one group. Further within the $m$ th group there are $n!\pi_{n}^{(m)}\left(F_{n}\right) / m$ permutations from distinct cyclic rearrangements. Thus $n!\sum_{m=1}^{n} 1 / m \pi_{n}^{(m)}\left(F_{n}\right)$ is the number of classes of cyclic rearrangements among the $n$ ! permutations, that is ( $n-1$ )! Hence we obtain (2.5).

## 3. The single-server queue

We consider now the single-server queueing system $G I / G / 1$. Customers arrive at the instants $t_{1}, t_{2}, \cdots, t_{n}, \cdots$ where the inter-arrival intervals $\tau_{n}=t_{n+1}-t_{n}, n \geqq 1, t_{1}=0$ are independently and identically distributed non-negative random variables with common d.f. (distribution function) $P\left(\tau_{n} \leqq x\right)=A(x)$. Customers are served in the order of their arrival and it is never the case that customers are waiting for service and the server is idle. The service-times of successive customers form a sequence ( $\sigma_{n}$ ) of independently and identically distributed non-negative random variables, independent also of the input process $\left(t_{n}\right)$, with common d.f. $P\left(\sigma_{n} \leqq x\right)=$ $=B(x)$.

We shall suppose that the first customer arrives to find the server idle at the instant $t_{1}=0$ and starts service immediately. By the busy period we mean the time interval from $t_{1}$ until the server is next idle. By the busy
cycle we mean the time interval from $t_{1}$ until it next happens that a customer arrives to find the server idle.

Let $\pi_{n}^{(1)}(x), x>0, n \geqq 1$ be the joint probability that during a busy period exactly $n$ customers are served and the duration of the busy period does not exceed $x$.

Write $\eta_{j}=\tau_{j}-\sigma_{j}$ then we have

$$
\begin{align*}
& \pi_{n}^{(1)}(x)=P\left(\eta_{1} \leqq 0, \eta_{1}+\eta_{2} \leqq 0, \cdots, \eta_{1}+\eta_{2}+\cdots\right.  \tag{3.1}\\
& \left.\quad+\eta_{n-1} \leqq 0, \eta_{1}+\eta_{2} \cdots+\eta_{n}>0,0<\sigma_{1}+\sigma_{2}+\cdots+\sigma_{n} \leqq x\right)
\end{align*}
$$

Let $\pi^{(1)}(x)$ be the d.f. of a busy period then

$$
\begin{equation*}
\pi^{(1)}(x)=\sum_{n=1}^{\infty} \pi_{n}^{(1)}(x) \tag{3.2}
\end{equation*}
$$

Let $\pi_{n}=\pi_{n}^{(1)}(\infty)$ be the probability that $n$ customers are served in a busy period, then

$$
\begin{align*}
& \pi_{n}=P\left(\eta_{1} \leqq 0, \eta_{1}+\eta_{2} \leqq 0, \cdots, \eta_{1}+\eta_{2}+\cdots+\eta_{n-1} \leqq 0\right.  \tag{3.3}\\
&\left.\eta_{1}+\eta_{2}+\cdots+\eta_{n}>0\right)
\end{align*}
$$

Similarly let $\gamma_{n}^{(1)}(x), x>0, n \geqq 1$ be the joint probability that during a busy cycle exactly $n$ customers are served and the duration of the busy cycle does not exceed $x$. We have

$$
\begin{array}{r}
\gamma_{n}^{(1)}(x)=P\left(\eta_{1} \leqq 0, \eta_{1}+\eta_{2} \leqq 0, \cdots, \eta_{1}+\eta_{2}+\cdots+\eta_{n-1} \leqq 0\right.  \tag{3.4}\\
\left.\eta_{1}+\eta_{2}+\cdots+\eta_{n}>0,0<\tau_{1}+\tau_{2}+\cdots+\tau_{n} \leqq x\right)
\end{array}
$$

If $\gamma^{(1)}(x)$ is the d.f. of the busy cycle then

$$
\begin{equation*}
\gamma^{(1)}(x)=\sum_{n=1}^{\infty} \gamma_{n}^{(1)}(x) \tag{3.5}
\end{equation*}
$$

Evidently $\gamma_{n}^{(1)}(\infty)=\pi_{n}^{(1)}(\infty)=\pi_{n}$.
In deriving the above equations we have used the convention that if a customer arrives at the instant the previous customer departs then we regard the busy period (cycle) as still in progress. The opposite convention admits a parallel treatment and is obtained, for example, by replacing the inequalities by strict inequalities and conversely in (3.3). If $P\left(\eta_{1}+\eta_{2}+\cdots\right.$ $\left.+\eta_{n}=0\right) \gamma=0$ for all $n$ there is no distinction between the conventions.

Write $S_{0}=0$ and $S_{k}=\sum_{j=1}^{k} \eta_{j}$ then in the terminology of section 2 $\pi_{n}^{(1)}(x)$ is the joint probability that $n$ is the first strict ladder index of the partial sums $\left(S_{0}, S_{1}, \cdots, S_{n}\right)$ and that $0<\sigma_{1}+\sigma_{2}+\cdots+\sigma_{n} \leqq x$. Let $\pi_{n}^{(m)}(x)$ be the joint probability that $n$ is the $m$ th strict ladder index of the partial sums $\left(S_{0}, S_{1}, \cdots, S_{n}\right)$ and that $0<\sigma_{1}+\sigma_{2}+\cdots+\sigma_{n} \leqq x$. Because of the independence of the random variables $\tau_{j}, \sigma_{j}$ a short calculation
shews that

$$
\begin{equation*}
\pi_{n}^{(m)}(x)=\sum_{r=1}^{n-m+1} \int_{0}^{x} \pi_{n \rightarrow r}^{(m-1)}(x-y) d \pi_{r}^{(1)}(y) \tag{3.6}
\end{equation*}
$$

Introduce the Laplace-Stieltjes transform

$$
* \pi_{n}^{(m)}(s)=\int_{0}^{\infty} e^{-s x} d \pi_{n}^{(m)}(x)
$$

and the generating function

$$
*_{\pi^{(m)}}(s, z)=\sum_{n=1}^{\infty} * \pi_{n}^{(m)}(s) z^{n} \quad|z| \leqq 1
$$

From (3.6) we obtain

$$
\begin{equation*}
* \pi^{(m)}(s, z)=\left\{{ }^{*} \pi^{(1)}(s, z)\right\}^{m} \tag{3.7}
\end{equation*}
$$

Defining ${ }^{*} \gamma^{(m)}(s, z)$ similarly we have

$$
\begin{equation*}
{ }^{*} \gamma^{(m)}(s, z)=\left\{\gamma^{(1)}(s, z)\right\}^{m} \tag{3.8}
\end{equation*}
$$

## 4. The busy period and the busy cycle

Write $a_{n}(x)=P\left(\eta_{1}+\eta_{2}+\cdots+\eta_{n}>0, \sigma_{1}+\sigma_{2}+\cdots+\sigma_{n} \leqq x\right)$ and $b_{n}(x)=P\left(\eta_{1}+\eta_{2}+\cdots+\eta_{n}>0, \tau_{1}+\tau_{2}+\cdots+\tau_{n} \leqq x\right)$ so that

$$
\begin{gather*}
a_{n}(x)=\int_{0}^{x}\left\{1-A^{(n)}(y)\right\} d B^{(n)}(y)  \tag{4.1}\\
b_{n}(x)=\int_{0}^{x} B^{(n)}(y) d A^{(n)}(y) \tag{4.2}
\end{gather*}
$$

where $A^{(n)}(x), B^{(n)}(x)$ are the $n$-fold iterated convolutions of $A(x), B(x)$ with themselves. Let ${ }^{*} a_{n}(s),{ }^{*} b_{n}(s)$ be the Laplace-Stieltjes transforms of $a_{n}(x), b_{n}(x)$ respectively. We prove

Theorem 1.
For $G I / G / 1$ the generating function ${ }^{*} \pi^{(1)}(s, z)$ is given by

$$
\begin{equation*}
{ }^{*} \pi^{(1)}(s, z)=1-\exp \left\{-\sum_{n=1}^{\infty} \frac{a_{n}(s)}{n} z^{n}\right\} \tag{4.3}
\end{equation*}
$$

The Laplace-Stieltjes transform ${ }^{*} \pi_{n}^{(1)}(s)$ is given explicitly by

$$
\begin{equation*}
{ }^{*} \pi_{n}^{(1)}(s)=\sum \frac{(-)^{k_{1}+k_{2}+\cdots+k_{n}+1}}{k_{1}!k_{2}!\cdots k_{n}!}\left(\frac{{ }^{*} a_{1}(s)}{1}\right)^{k_{1}}\left(\frac{{ }^{*} a_{2}(s)}{2}\right)^{k_{2}} \cdots\left(\frac{{ }^{*} a_{n}(s)}{n}\right)^{k_{n}} \tag{4.4}
\end{equation*}
$$

where the summation is over all non-negative integers $k_{i}$ such that $k_{1}+2 k_{2}+$ $+\cdots+n k_{n}=n$, that is over all the partitions of $n$, and

$$
\begin{equation*}
* a_{n}(s)=\int_{0}^{\infty} e^{-s x}\left\{1-A^{(n)}(x)\right\} d B^{(n)}(x) \tag{4.5}
\end{equation*}
$$

A similar result holds for ${ }^{*} \gamma^{(1)}(s, z),{ }^{*} \gamma_{n}^{(1)}(s)$ with ${ }^{*} a_{n}(s)$ replaced by ${ }^{*} b_{n}(s)$ where

$$
\begin{equation*}
* b_{n}(s)=\int_{0}^{\infty} e^{-s x} B^{(n)}(x) d A^{(n)}(x) \tag{4.6}
\end{equation*}
$$

In order to prove the theorem we apply the Combinatorial lemma of section 2 with $X_{j}=\eta_{j}$ and $F_{n}\left(\eta_{1}, \eta_{2}, \cdots, \eta_{n}\right) \equiv " 0<\sigma_{1}+\sigma_{2}+\cdots+$ $+\sigma_{n} \leqq x^{\prime \prime}$ to obtain

$$
\begin{equation*}
\frac{a_{n}(x)}{n}=\sum_{m=1}^{n} \frac{1}{m} \pi_{n}^{(m)}(x) \tag{4.7}
\end{equation*}
$$

Equation (4.3) follows at once from (3.7) and (4.7). Equation (4.4) follows from (4.3) by a standard result in Combinatorial Analysis (e.g. Riordan [12] Chap. 4. eq. (3a).) Equations (4.5), (4.6) follow at once from (4.1), (4.2).

We mention the following important corollary.

## Corollary.

The probabilities $\pi_{n}$ for the number of customers served in a busy period are given by

$$
\begin{equation*}
\pi_{n}=\sum \frac{(-)^{k_{1}+k_{2}+\cdots+k_{n}+1}}{k_{1}!k_{2}!\cdots k_{n}!}\left(\frac{a_{1}}{1}\right)^{k_{1}}\left(\frac{a_{2}}{2}\right)^{k_{2}} \cdots\left(\frac{a_{n}}{n}\right)^{k_{n}} \quad n \geqq 1 \tag{4.8}
\end{equation*}
$$

where the summation is over all the partitions of $n$ and

$$
a_{n}=\int_{0}^{\infty}\left\{1-A^{(n)}(x)\right\} d B^{(n)}(x)
$$

(4.8) is proved by noting that $\pi_{n}=\pi_{n}^{(1)}(\infty)={ }^{*} \pi_{n}^{(1)}(0)$.

For example we have

$$
\begin{aligned}
& 1!\pi_{1}=a_{1} \\
& 2!\pi_{2}=a_{2}-a_{1}^{2} \\
& 3!\pi_{3}=2 a_{3}-3 a_{1} a_{2}+a_{1}^{3} \\
& 4!\pi_{4}=6 a_{4}-8 a_{1} a_{3}-3 a_{2}^{2}+6 a_{1}^{2} a_{2}-a_{1}^{4} \\
& 5!\pi_{5}=24 a_{5}-30 a_{1} a_{4}-20 a_{2} a_{3}+15 a_{1}^{2} a_{3}-10 a_{1}^{3} a_{2}+a_{1}^{5} \\
& 6!\pi_{6}=120 a_{6}-144 a_{1} a_{5}-90 a_{2} a_{4}+40 a_{3}^{2}+90 a_{1}^{2} a_{4}+20 a_{1} a_{2} a_{3}+15 a_{2}^{3} \\
&
\end{aligned}
$$

It can be verified that these expressions agree with those given by Conolly [3] who obtained $\pi_{n}, n \leqq 5$ for $D / M / 1$.

The probabilities can be computed also from the following recurrence relation which follows easily from (4.3).

$$
n \pi_{n}=a_{n}-\sum_{m=1}^{n-1} a_{n-m} \pi_{m} \quad n \geqq 1
$$

We prove now
Theorem 2.
Suppose that $E(|\eta|)<\infty$. Write $\pi=\sum_{j<\infty} \pi_{j}$ and $N=\sum_{j<\infty} j \pi_{j}$ then

$$
\begin{gather*}
\pi= \begin{cases}1 & \text { if } E(\eta) \geqq 0 \\
1-\exp \left\{-\sum_{n=1}^{\infty} \frac{a_{n}}{n}\right\} & \text { if } E(\eta)<0\end{cases}  \tag{4.11}\\
N= \begin{cases}\exp \left\{\sum_{n=1}^{\infty} \frac{1-a_{n}}{n}\right\} & \text { if } E(\eta)>0 \\
\infty & \text { if } E(\eta)=0 \\
\left(\sum_{k=1}^{\infty} a_{k}\right) \exp \left\{-\sum_{n=1}^{\infty} \frac{a_{n}}{n}\right\} & \text { if } E(\eta)<0\end{cases} \tag{4.12}
\end{gather*}
$$

Proof. Write $S_{n}=\eta_{1}+\eta_{2}+\cdots+\eta_{n}$ and $P\left(S_{n}>0\right.$ i.o.) for the probability that the event ( $S_{n}>0$ ) occurs infinitely often, that is, $P\left(S_{n}>0\right.$ i.o. $)=P\left(\lim \sup \left(S_{n}>0\right)\right)$. By the Borel zero-one criterion (e.g. Loeve [10]) $P\left(S_{n}>0\right.$ i.o.) $=0$ or 1 according as $\sum a_{n}<\infty$ or $=\infty$.

Suppose that $E(\eta)<0$ then $P\left(S_{n}>0\right.$ i.o. $)=0$ by the strong law of large numbers, hence $\sum a_{n}<\infty$ and so $\sum a_{n} / n<\infty$.

If $E(\eta)>0$ then $\lim a_{n}=1$ by the strong law of large numbers, thus $\sum a_{n} / n=\infty$ and by the preceding argument applied to the sums $S_{n}^{\prime}=-S_{n}$ we have $\sum 1-a_{n} / n<\infty$.

If $E(\eta)=0$ the sequence of partial sums $S_{n}$ is recurrent in the sense of Chung and Fuchs [2], so that if $P\left(\eta_{n}=0\right)<1$ then $P\left(S_{n}>0\right.$ i.o.) $=1$ and hence $\sum a_{n}=\infty$ and since $\lim \sup a_{n}=1, \sum a_{n} / n=\infty$. A similar argument shews that $P\left(S_{n} \leqq 0\right.$ i.o. $)=1$ and that $\sum\left(1-a_{n}\right) / n=\infty$.

Write $\pi(z)=\sum_{j=1}^{\infty} \pi_{j} z^{j}=\pi^{(1)}(z)$ then from (4.3) we have

$$
\begin{gather*}
\pi(z)=1-\exp \left\{-\sum_{n=1}^{\infty} \frac{a_{n}}{n} z^{n}\right\}  \tag{4.13}\\
\pi^{\prime}(z)=\left(\sum_{k=1}^{\infty} a_{k} z^{k-1}\right) \exp \left\{-\sum_{n=1}^{\infty} \frac{a_{n}}{n} z^{n}\right\} . \tag{4.14}
\end{gather*}
$$

Since the coefficients of powers of $z$ in the expansion of $\pi(z)$ and $\pi^{\prime}(z)$ are non-negative we can apply the converse of Abel's theorem on power series to obtain

$$
\begin{gathered}
\pi=\pi(1)=\lim _{z \rightarrow 1} \pi(z) \\
N=\pi^{\prime}(1)=\lim _{x \rightarrow 1} \pi^{\prime}(z)
\end{gathered}
$$

(See, for example, Widder [21] Ch. 5. Cor. 4.56.).
When $E(\eta) \geqq 0$ we have $\sum a_{n} / n=\infty$ and when $E(\eta)<0$ we have $\sum a_{n} / n<\infty$. Thus we obtain (4.11) from (4.13) by letting $z \rightarrow 1$.

In order to establish (4.12) we consider the three cases for $E(\eta)$ separately. (i) $E(\eta)>0$.

Write (4.14) in the form

$$
\begin{equation*}
\pi^{\prime}(z)=\left\{(1-z) \sum_{k=1}^{\infty} a_{k} z^{k-1}\right\} \exp \left\{\sum_{n=1}^{\infty} \frac{1-a_{n}}{n} z^{n}\right\} \tag{4.15}
\end{equation*}
$$

Since $E(\eta)>0, \sum\left(1-a_{n}\right) / n<\infty$. Also $\lim a_{n}=1$ so that

$$
\lim _{\rightarrow 1}(1-z) \sum a_{k} z^{k-1}=\lim _{k \rightarrow \infty} a_{k}=1
$$

and we obtain the first equation of (4.12) by letting $z \rightarrow 1$ in (4.15).
(ii) $E(\eta)=0$.

We have $\sum\left(1-a_{n}\right) / n=\infty$, also $\lim \sup a_{n}=1$. Thus from (4.15) $\lim _{z \rightarrow 1} \sup \pi^{\prime}(z)=\infty$. It follows that $N=\pi^{\prime}(1)=\infty$.
(iii) $E(\eta)<0$.

We have $\sum a_{n}<\infty, \sum a_{n} / n<\infty$. By letting $z \rightarrow 1$ in (4.14) we obtain the third equation of (4.12).

We remark that although we have formulated theorem 2 under the assumption that $E(|\eta|)<\infty$ it is clear that we could obtain (4.11) and (4.12) when $E(|\eta|)=\infty$ if we formulate the various cases of the theorem in terms of the behaviour of the series $\sum a_{n}, \sum a_{n} / n, \sum\left(1-a_{n}\right) / n$.

We establish now the following
Corollary.
Suppose that $E(\sigma)<\infty, E(\tau)<\infty$ and denote by $\Pi, \Gamma$ respectively the expectations of the length of a busy period and a busy cycle, then

$$
\left.\begin{array}{r}
\Pi=\Gamma=\infty \quad \text { when } \quad E(\sigma) \geqq E(\tau) \\
\Pi=N E(\sigma)  \tag{4.16}\\
\Gamma=N E(\tau)
\end{array}\right\} \quad \text { when } \quad E(\sigma)<E(\tau)
$$

where $N$ is given by the first equation of (4.12).
Proof. When $E(\eta) \leqq 0$ the expectation of the number of customers in a busy period is infinite, thus $\Pi=\Gamma=\infty$.

When $E(\eta)>0$ the expectation of the number of customers served in a busy period (cycle) is given by the first equation of (4.12). Thus, for example, $\Pi=E\left(\sigma_{1}+\sigma_{2}+\cdots+\sigma_{r}\right)$ where $r$ is a random variable taking the values $1,2, \cdots$ and with expectation $E(r)=N<\infty$. Also $P(r=n)=P\left(\eta_{1} \leqq 0\right.$, $\eta_{1}+\eta_{2} \leqq 0, \cdots, \eta_{1}+\eta_{2}+\cdots+\eta_{n-1} \leqq 0, \eta_{1}+\eta_{2}+\cdots+\eta_{n}>0$ ) and this probability does not depend on $\sigma_{n+1}, \sigma_{n+2}, \cdots$. Applying a theorem due to Wald [20] we obtain (4.16). A similar argument applies to $\Gamma$.

## 5. The busy period in $M / G / 1$

When the input process is Poisson we can obtain the probabilities $\pi_{n}(x)\left(=\pi_{n}^{(1)}(x)\right)$ explicitly. We prove

Theorem 3.
For $M / G / 1$ we have

$$
\begin{equation*}
\pi_{n}(x)=\frac{1}{n!} \int_{0}^{x} e^{-\lambda \nu}(\lambda y)^{n-1} d B^{(n)}(y) \tag{5.1}
\end{equation*}
$$

where $\lambda$ is the parameter of the input process. Recently this result has been obtained also by Prabhu [11] by quite different methods.

In order to prove (5.1) we shall shew that

$$
\begin{equation*}
* \pi_{n}^{(1)}(s)=\frac{1}{n!} \int_{0}^{\infty} e^{-(\lambda+s) x}(\lambda x)^{n-1} d B^{(n)}(x) \tag{5.2}
\end{equation*}
$$

When the input process is Poisson, so that $A(x)=1-e^{-\lambda x}, x \geqq 0$, we have from (4.1)

$$
a_{n}(x)=\sum_{m=0}^{n-1} \frac{1}{m!} \int_{0}^{x} e^{-\lambda y}(\lambda y)^{m} d B^{(n)}(y)
$$

thus

$$
\begin{equation*}
* a_{n}(s)=\sum_{m=0}^{n-1} \frac{1}{m!} \int_{0}^{\infty} e^{-(\lambda+s) x}(\lambda x)^{m} d B^{(n)}(x) \tag{5.3}
\end{equation*}
$$

If (5.3) is substituted into (4.4) it is easy to verify that (5.2) is true for $n=1,2$. We shall prove (5.2) by induction, to do so we require the following lemma which seems to be new and is not without an independent interest.

Lemma.
If $f(x)$ is a function of a real variable $x$ which has a derivative of the $m$ th order then

$$
\begin{equation*}
D^{m} f^{n}=\frac{1}{m+1} \sum_{u=1}^{m+1}\binom{m+1}{u}\left(D^{u-1} f^{u}\right)\left(D^{m+1-u} f^{n-u}\right) \quad 0 \leqq m<n \tag{5.4}
\end{equation*}
$$

where $D \equiv d / d x$.
It is easily verified that (5.4) is true for $m=1, n>1$ and we shall prove it generally by induction. We remark that (5.4) is true also for $m \geqq n$, as follows from (5.5) below, but we shall not use this fact.

Suppose that (5.4) is true for $m=1,2, \cdots, r$. (it is trivially true for $m=0$ ) and $n>m$. We shall shew that it is true also for $m=r+1$ and $n>r+1$. In the course of the proof of the lemma we suppose that any functions considered are differentiable as often as required.

We shew first that the induction hypothesis implies that

$$
\begin{equation*}
D^{r}\left(g f^{n}\right)=\frac{1}{r+1} \sum_{u=1}^{r+1}\binom{r+1}{u}\left(D^{u-1} f^{u}\right)\left(D^{r+1-u g f^{n-u}}\right) \tag{5.5}
\end{equation*}
$$

for $n>r$ and an arbitrary function $g(x)$.
We prove (5.5) by noting that

$$
\begin{aligned}
D^{r}\left(g f^{n}\right) & =\sum_{t=0}^{r}\binom{r}{t}\left(D^{r-t} g\right)\left(D^{t} f^{n}\right) \\
& =\sum_{t=0}^{r}\binom{r}{t}\left(D^{r-t} g\right)\left[\frac{1}{t+1} \sum_{u=1}^{t+1}\binom{t+1}{u}\left(D^{u-1} f^{u}\right)\left(D^{t+1-u} f^{n-u}\right)\right]
\end{aligned}
$$

by the induction hypothesis applied to $\left(D^{t} f^{n}\right) t \leqq r, n>r$.
Interchanging the order of summation we obtain
$\left.D^{r}\left(g f^{n}\right)=\frac{1}{r+1} \sum_{u=1}^{r+1}\binom{r+1}{u}\left(D^{u-1} f^{u}\right)\left[\begin{array}{c}r+1-u \\ \sum_{t=0}^{r+1-u} \\ t\end{array}\right)\left(D^{r+1-u-t} g\right)\left(D^{t} f^{n-u}\right)\right]$
The second sum in this equation is just $D^{r+1-u}\left(g f^{n-u}\right)$ and so we obtain (5.5).
In (5.5) write $n=r+1$ and put $g=(r+2) D f$ then since we now have

$$
\begin{aligned}
& D^{r}\left(g f^{r+1}\right)=D^{r+1}\left(f^{r+2}\right) \\
& D^{r+1-u}\left(g f^{r+1-u}\right)=\frac{r+2}{r+2--u} D^{r+2-u}\left(f^{r+2-u}\right)
\end{aligned}
$$

we obtain

$$
(r+1) D^{r+1} f^{r+2}=\sum_{u=1}^{r+1}\binom{r+2}{u}\left(D^{u-1} f^{u}\right)\left(D^{r+2-u} f^{r+2-u}\right)
$$

adding $D^{r+1} f^{r+2}$ to each side of this equation gives

$$
D^{r+1} f^{r+2}=\frac{1}{r+2} \sum_{u=1}^{r+2}\binom{r+2}{u}\left(D^{u-1} f^{u}\right)\left(D^{r+2-u} f^{r+2-u}\right)
$$

By the induction hypothesis

$$
D^{m} f^{r+2}=\frac{1}{m+1} \sum_{u=1}^{m+1}\binom{m+1}{u}\left(D^{u-1} f^{u}\right)\left(D^{m+1-u} f^{r+2-u}\right)
$$

for $m=0,1, \cdots, r$. We deduce that

$$
\begin{equation*}
D^{r+1}\left(g f^{r+2}\right)=\frac{1}{r+2} \sum_{u=1}^{r+2}\binom{r+2}{u}\left(D^{u-1} f^{u}\right)\left(D^{r+2-u} g f^{r+2-u}\right) \tag{5.6}
\end{equation*}
$$

for an arbitrary function $g(x)$. Equation (5.6) is established by an argument similar to that used to derive (5.5). Writing $g=f^{k}, k \geqq 0$ in (5.6) we obtain
(5.4) for $m=r+1$ and $n>r+1$. This completes the proof of the lemma. We return to the proof of theorem 3. Equations (5.2), (5.3) can be written in the form

$$
\begin{align*}
& * \pi_{n}^{(1)}(s)=\frac{1}{n!}(-\lambda D)^{n-1}\{* B(s+\lambda)\}^{n}  \tag{5.7}\\
& * a_{n}(s)=\sum_{m=0}^{n-1} \frac{1}{m!}(-\lambda D)^{m}\{* B(s+\lambda)\}^{n} \tag{5.8}
\end{align*}
$$

where $D \equiv d / d s$ and $* B(s)=\int_{0}^{\infty} e^{-s x} d B^{(1)}(x)$.
Suppose that (5.1) is true for $n=1,2, \cdots, k$ and substitute from (5.7) and (5.8) into the equation

$$
(k+1) * \pi_{k+1}^{(1)}(s)=* a_{k+1}(s)-\sum_{m=1}^{k} * a_{k+1-m}(s)^{*} \pi_{m}^{(1)}(s)
$$

which follows from (4.3) (compare equation (4.10)). Because of (5.4) it will be found that the resulting expression for ${ }^{*} \pi_{k+1}^{(1)}(s)$ becomes (5.2). This proves the theorem.

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University of Melbourne.

